

- A toll free no 1800-345-6208 has been installed at directorate level . This toll free no is integrated with online MIS .
- E.mail address and telephone numbers of all district level officers and state level officers have been posted on dopahar org. for the public view and for sending grievance regarding mid day meal scheme.
- Mid-day Meal issues are also dealt with at Weekly Janta Darbar of district magistrate at district level . Every Friday Director Mid-day Meal meets people having complain against MDM.
- Appeal against the decision of the district mid-day meal authorities are heard by Director mid-day meal on first and fourth Tuesday of every month.
- Second appeal at the level of Principal Secretary is heard when ever required.